

SUCCESS STORY:

WILLIAM BLEVINS

In November 2020, William Blevins started at New Apprenticeship (NEW), a Federally Registered Apprenticeship based in San Antonio, Texas. William applied to NEW's IT program in October 2020 as a young candidate right out of high school. Offering programs in Digital Marketing, AWS Cloud, and IT ServiceNow, NEW partners with employers nationally to transform lives by providing on-the-job learning and bridging skills gaps in tech. The organization focuses on serving underrepresented talent in six states, particularly for individuals who have not had the opportunity to obtain access to an entry level tech role and a Bachelor's Degree.

Prior to joining, William wanted to pursue a fulfilling, long-term tech career and the opportunity with NEW entered his purview. After excelling in NEW's IT bootcamp, William was hired on as a full-time ITSM Developer with Infosys, a global IT consulting firm. NEW's process enabled William to build an exceptional skill set tailored to his position.

The Apprenticeship teaches marketable tech skills focused on learning, applying the learning on the job and growth for in demand technical competency. NEW leverages the benefits of apprenticeship to provide opportunities for individuals like William that have tapped into their potential. NEW's model allows William and his fellow apprentices to earn credits toward their Bachelor's degree while working at their full-time roles. This opportunity accelerates education, provides impactful learning, and reaches underserved, high-potential tech talent.

William continues to experience great success through the on-the-job learning model, and was recently named an Infosys Rising Star. Additionally, William has earned his CIS (Certified Implementation Specialist) certification for ServiceNow, the ITSM platform of choice at Infosys. According to his team, Infosys believes that William "will be the go-to guy for everything we do on the portal or on service catalog, his experience in angular JS is a massive boost for our project and he is already ServiceNow Implementation certified." William remarks that the number of opportunities stemming from IT apprenticeship might surprise people. "There are a lot of jobs there, which you might not be exposed to if you're not looking for it. The opportunity is out there for solutions that are focused on businesses, which is what ServiceNow specializes in."



William Blevins, one of NEW's first Infosys Apprentices, has earned his ServiceNow CIS and excels as a full-time Tech Process Associate.



"I've learned a lot about business. In order to work with ServiceNow and ITIL, you sort of learn how businesses work from the inside...I had no perspective on that going into it. I've learned a lot about that through this year."

In 2021, Infosys hired 107 NEW apprentices and plans to hire more in 2022. NEW and Infosys look forward to opening more doors for talented tech hires through a strong partnership with NEW to adopt the modern tech apprenticeship. William wants future apprentices or potential applicants to know that the program will require significant innovative thinking, and they will find success along the way with NEW's support to grow their technical skills and coaching to advance their leadership skills.

